



Case Study: Education



The Irish Universities Association is the representative body for Ireland's seven universities. Through consultation and collaborative projects they develop strategy and policy to advance third and fourth level education and research. Their shared aim is to ensure that they maximise the universities' contribution to Ireland's social, cultural and economic well-being.

<http://www.iua.ie/>

Maximising the contribution of higher education to society and the economy

- Easy to use, download, share, change and track all archived and current data on one platform
 - Instantly accessible when mobile
 - Increasing member productivity and enhancing IUA's reputation as a key facilitator of inter-university collaboration
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The Challenge

As the representative body for seven universities, the IUA ensures that over 200 senior managers from University Presidents to librarians, the research community, communications officers, International managers, registrars, HR directors, Deans and many more groups across all university life can stay connected. In the past all related documentation would be collated and then circulated by email. With continued pressure when documentation went missing, questions on where it could be found, and requests on material to be re-sent; the administrative demands were huge and escalating.

The IUA required an extranet solution that could pull all archived and current data into a central location, allow access to all IUA members from all university locations, ensure mobile access whilst travelling abroad, allowing government agencies and contractors to be invited into the system for ad hoc projects and ensure that all documentation would be easy for everyone to download, and if required make and track changes as a collaborative group.

Why Sosius?

The primary concern was making life easier for its members; by providing a well organised platform that everyone could use, it would ensure their continued reputation as facilitators for collaborative work. The extranet needed to be straight-forward, easy to use, and a **Word** and folder based collaborative platform. Sosius was the obvious choice after evaluating a variety of solutions, the platform could help the IUA documentation process become more streamlined, and in turn offer a better service to its members.

The Results

By having a collaboration platform in place, the IUA has more control, tighter security policies in place and they have seen a lightened load on the administration team. With one central extranet repository there is a noticeable reduction in documentation going missing, easy-to-find archived and current information and materials and enhanced productivity and member satisfaction. .

The Future...

In the short term, more groups will start sharing, making and tracking changes and linking these with the CRM application also implemented on the platform. Over the next 12 months, after specific platform training, the IUA will identify additional solutions that they can provide to their members' ensuring that they are adding value and continuing to increase members knowledge of the system with the ultimate goal extracting the benefits of their collaborative working solution and increasing productivity.

"The focus of the IUA is on collaboration and to support that we needed a slick but easy-to-use collaborative tool. The process of documentation management has been improved greatly though the Sosius system. It enables us to be more professional and to offer a better level of service to our members."